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Webcast
EPICOR EVENTS

MINIMIZING OUTSOURCING RISK FROM SUPPLIERS

Participants will learn the core business processes necessary to provide the records and documentation that will allow early warning systems based on supplier performance. Understand the roles of traditional ERP functionality tightly integrated with Advanced Quality Management Solutions working in Tandem to Drive Business Performance.

Global and lean initiatives are creating more fragile supply chains. A supplier quality problem that formerly would have resulted in a nonconformance can result in a line a major recall, huge warranty claims, plant shut down, and/or delayed customer shipment. Controlling quality through the supply chain, and working with suppliers as quality partners is critical in today's manufacturing market. By working with suppliers to improve quality, manufacturers can greatly reduce their cost of poor quality with fact-based quality data used to drive problem resolution, faster change turnarounds, supplier scorecards, supplier charge back systems, and supplier audits.

Investing in enterprise resource planning (ERP) solutions today means more than just meeting basic supplier financial and inventory transactions. A world class enterprise ERP offering requires advanced quality management that is vital to improving the quality of your products and processes by monitoring supplier performance in real-time, making supplier quality visible, quantifiable, and actionable.

In this webcast you will learn to:

- Measure supplier quality in terms of price, delivery, and quality driven by daily transactions and creating real time supplier scorecards
- Analyze ongoing supplier performance trends
- Provide 100% defensible data for supplier issues

John M. Cachat, Chairman and Founder of IQS, and Chairman of the American Society of Quality Technical Committee on Global Supply Chains from IQS, Inc. and Christine Hansen from Epicor Software will host the webcast to present a real world example of how a smart combination of capabilities from ERP and Advanced Quality Management can help your organization reduce the risk of outsourcing across a global supplier base.

Event Details

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REGISTRATION REQUIRED

FEATURED SPEAKERS

John M. Cachat
Chairman and Founder
IQS

Christine Hansen
Product Marketing Manager
Epicor Software Corporation